

COMMUNITY ADVISORY

INSTALLATION OF TRUNK WATER MAINS IN W. 60TH STREET AND SURROUNDING AREAS PROJECT# MED609(609B)

Borough: Manhattan

July 18, 2016

WATER SERVICE INTERRUPTION

Amsterdam Avenue between W.60th Street and W.61st Street

Thursday, July 21, 2016, 8:00AM FOR 8 (EIGHT) HOURS

WHY IS MY WATER BEING TURNED OFF?

The NYC Department of Design and Construction is managing the capital construction project on Amsterdam Avenue between West 60th Street and West 61st Street. To facilitate the installation of the 12" water main, a water shutdown is necessary. It will occur at/or about 8:00am and last for approximately eight (8) hours. On occasion, this work may be completed earlier and water service restored.

SOME THINGS TO REMEMBER:

- The DDC recommends that you shut off the water main valve in your house/building in order to avoid problems that may occur if/when sediment enters or is released from your plumbing.
- You are asked to shut off all <u>WATER</u> cooled appliances, which may include air conditioners, etc.
- Once water service is returned, turn the main house valve back on and flush the system by running your faucets to sinks and tubs for a about 15 to 30 minutes.

If you have any questions, concerns, or would like to learn more about the DDC project, please call the Community Construction Liaison (CCL) Wayan Brown, at 646-738-4894, or visit the NYCDDC web site at www.nyc.gov/ddc. During non-construction hours please contact New York City Government Services and Information Hotline at 311.

IF YOU HAVE ANY QUESTIONS ABOUT NYC WATER QUALITY, PLEASE CONTACT THE <u>NYC DEPARTMENT OF</u> ENVIRONMENTAL PROTECTION (NYCDEP) AT (718) 595-3496.

On More information on the health impacts of lead please go to: www.cdc.gov/nceh/lead/leadinwater/default.htm

We appreciate your cooperation and thank you for your patience while we rebuild NYC's infrastructure.



COMMUNITY ADVISORY

INSTALLATION OF TRUNK WATER MAINS IN W. 60TH STREET AND SURROUNDING AREAS PROJECT# MED609(609B)

Borough: Manhattan

July 19, 2016

WATER SERVICE INTERRUPTION

Columbus Avenue from W.61st Street to W.60th Street

Friday, July 22, 2016, 8:00AM FOR 8 (EIGHT) HOURS

WHY IS MY WATER BEING TURNED OFF?

The NYC Department of Design and Construction is managing the capital construction project on Columbus Avenue from West 61st Street to West 60th Street. To facilitate the installation of a fire hydrant, a water shutdown is necessary. It will occur at/or about 8:00am and last for approximately eight (8) hours. On occasion, this work may be completed earlier and water service restored.

SOME THINGS TO REMEMBER:

- The DDC recommends that you shut off the water main valve in your house/building in order to avoid problems that may occur if/when sediment enters or is released from your plumbing.
- You are asked to shut off all <u>WATER</u> cooled appliances, which may include air conditioners, etc.
- Once water service is returned, turn the main house valve back on and flush the system by running your faucets to sinks and tubs for a about 15 to 30 minutes.

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Information On Lead

New York City's water is virtually lead-free when it is delivered from our reservoir system to customers. However, water can absorb lead from service lines and internal plumbing of some buildings or homes. While NYC takes the appropriate steps to reduce the amount of lead that can dissolve from a homeowner's plumbing/service line into their tap water, turning off water service or routine disturbance to the service line during water or sewer main construction may cause temporary increases of lead levels in your water if there is lead in your internal plumbing.

As a precaution, we recommend taking the following simple steps to further reduce your potential exposure:

- Run your water from all cold water faucets for <u>30 minutes TODAY</u> before using for drinking or cooking, removing faucet strainers or aerators beforehand. Additional information on flushing can be found at nyc.gov/dep.
- Run your water from one cold water faucet for <u>10 minutes each day for the NEXT 30 DAYS</u> before using for drinking or cooking. As a general practice, we recommend running your tap until water is cold before drinking after periods of non-use.
- After 30 days, we encourage you to test your water <u>please call 311 or visit the 311 website</u> to request a free lead test kit.

IF YOU HAVE ANY QUESTIONS ABOUT NYC WATER QUALITY OR THESE RECOMMENDATIONS, PLEASE CONTACT THE <u>NYC DEPARTMENT OF ENVIRONMENTAL PROTECTION AT (718) 595-3496.</u>

More information on the health impacts of lead can be found at www.cdc.gov/nceh/lead/leadinwater/default.htm

Other impacts of water main installation that may occur include:

Discolored Water

Discoloration is a temporary condition most often caused by particles of iron and manganese which have settled to the bottom of distribution pipes buried under the roadways. Discoloration does not indicate the presence of lead. While the water is not harmful, residents should run their water for a few minutes and then let any remaining sediments settle to the bottom of a glass or pitcher before drinking. It is fine to use discolored water to flush toilets however, washing clothes with discolored water may tint or stain them.

Chlorine Odor

Water may have the odor of chlorine due to the pipe cleaning process used during water main work. This will dissipate over time.

Low Pressure

You may experience low water pressure due to sediment partially clogging your water meter. You may need to clean out your aerator of sediment, and replace the water filter in your refrigerator. Contact the Field Office in the morning if the condition exists.

Open Fire Hydrants

You may notice fire hydrants open and running. This is done to flush the system. They may occasionally be left running overnight. Unless this is a causing a flooding condition, there is no need to report it.

No Water Service at the End of the Workday

- Make sure the main water valve for your house/building has been turned back on. If you live in a multi-family home
 or apartment building, check with the responsible person (e.g. superintendent).
- There may be a delay in returning water service. Check if neighbors have water. If not, crews may still be working
 in the neighborhood.
- Turn on a faucet and listen for rushing air. If you hear this, leave the faucet on and water should start running soon.

IF ANY OF THE ABOVE PROBLEMS REMAIN OR IF YOU HAVE ANY QUESTIONS ABOUT THE CONSTRUCTION, PLEASE CONTACT THE DDC FIELD OFFICE AT THE TELEPHONE NUMBER LISTED ON THE FRONT OF THIS NOTICE DURING THE NEXT WORKDAY FOR ASSISTANCE.